

IANA & DNS UPDATE

August 25, 2013

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ICANN



Update Topics

Portfolio Management System

IANA Functions Contract Deliverables

Root Zone KSK Key

EFQM External Assessment

ICANN's Portfolio Management System

Assists in managing and prioritizing
ICANN's work activities

IANA & DNS Ops have activities in
each of the 4 Objectives

Objectives

Objectives are the highest level of the ICANN work plan, and the responsibility of the ICANN President. The status information for each Objective reflects the status of the component portfolios and projects within that Objective.

Affirmation of Purpose

Articulating and Demonstrating
ICANN's Mission and
Commitment



[See Details](#)

Internationalization

Engaging and Moving Closer to
ICANN's Stakeholders Worldwide



[See Details](#)

Multi-Stakeholder Model Evolution

Facilitating Ongoing Improvement
of ICANN's Model



[See Details](#)

Operations Excellence

Executing ICANN's Work
efficiently and effectively



[See Details](#)

Last Updated: July 12, 2013 - 16:09

ICANN's Portfolio Management System

Provides visibility to ICANN's workload and progress of activities

Monthly snapshots of progress online for the community at myicann.org

The community can see the mapping of projects to strategic objectives

The Portfolio Management System was introduced approximately 9 months ago

IANA Functions Contract Update on Deliverables

Clause	Description	Due Date	Status
C.2.8	Consultation on Performance Standards	10/1/2013	Completed Consultation
C.2.9.2.e	Root Zone Automation	07/1/2013	Deployed in production
C.2.9.2.g	Customer Service Complaint Resolution Process	10/1/2013	Completed Consultation
C.3.2	Secure Notification Process Consultation	10/1/2013	Completed Consultation

IANA Functions Contract

Update on Deliverables

Clause	Description	Due Date	Status
C.4.2	Monthly Performance Progress Reports	Due 15 th of each month during contract	Delivered Monthly
C.7.2	Contingency and Continuity Plan Consultation	10/1/2013	In Progress
C.3.4	Security Plan	First report 12/15/2013; then annually	In Progress
C.4.5	Customer Service Survey	First report 12/15/2013; then annually	In Progress

IANA Functions Contract

Update on Deliverables

Clause	Description	Due Date	Status
C.5.2	Monthly root zone management audit reports	First report due 10/1/2013	In Progress
C.5.3	External Audit Report of IANA Functions	First report due 02/15/2014	Auditors will begin in October 2013
C.2.6	Consultation on User Instructions	10/1/2013	In Progress
C.4.4	Performance Standards Reports	First report 10/1/2014, then monthly	In Progress

Consultation on Source of Policies & User Instructions for INR Requests (1)

**Internet Corporation for Assigned Names and Numbers**

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Consultation on the Source of Policies & User Instructions for Internet Number Resource Requests

Comment / Reply Periods (*) Comment Open Date: 25 June 2013 Comment Close Date: 16 July 2013 - 23:59 UTC Reply Open Date: 17 July 2013 Reply Close Date: 7 August 2013 - 23:59 UTC	Important Information Links Public Comment Announcement To Submit Your Comments (Forum) View Comments Submitted
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Brief Overview

Originating Organization: ICANN

Categories/Tags:

- Internet Protocol Addressing

Purpose (Brief):
A consultation on the Source of Policies & User Instructions for Internet Number Resource Requests

Current Status: Initial public consultation

Next Steps: Review comments received

Staff Contact: Leo Vegoda
[Email Staff Contact](#)

Key Signing Ceremonies – Most Recently on August 7, 2013

4 ceremonies/year

Rotate between the two facilities



Root Zone KSK Key Rollover

Original plan after deploying DNSSEC for the root zone was to begin planning how to roll the key

Deliverable in the IANA Functions contract

ICANN will be exploring this in the coming year in consultation with the community

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EFQM External Assessment of the Department

The department embarked on a Business Excellence project 4 years ago

EFQM was chosen as the framework for working toward excellence

Aug 19-23, 2013 3 External EFQM assessors performed a “Committed to Excellence” assessment of the department

We will receive the formal EFQM report within the next 10 days.

Thank You &
Questions?

